

Wetherells Reward Card Terms & Conditions, December 2012

Data Protection Statement

We would like to use your details from the application form, plus details on how you use your loyalty reward card and what you buy in Wetherells Department Store, to:

- Understand our customers' buying habits to improve our service
- Contact you with offers and information about products and promotions of interest to you.
- We will not pass your details on to any third party.

The Scheme

The loyalty card is issued by and remains the property of Wetherells Department Store which reserves the right, at any time without notice, to:

(a) terminate the scheme;

(b) decline to issue of loyalty cards;

(c) withdraw or cancel loyalty cards or points collected, or to alter or amend the conditions of operation of the loyalty card scheme;

All participants in the loyalty card scheme must be resident in the UK and aged 18 years or over. The loyalty card is not transferable, and can only be used by the person to whom it is registered. Members may be removed from the scheme at any time at the discretion of Wetherells Department Store. Your loyalty card can only be used at Wetherells Department Store. Your loyalty card cannot be used as a credit card or a guarantee card. The loyalty scheme is only for personal and consumer use. Loyalty Points cannot be transferred, sold, pooled or in any way traded. Your loyalty card cannot be used for corporate/business orders.

Points

To collect points for a transaction in-store, your loyalty card must be presented at the cash register. Failure to present the card at the time of the transaction will result in permanent loss of points for that transaction. Points will be credited to your card for all items that you purchase during the normal opening hours. Other products may be excluded from the scheme at the discretion of Wetherells Department Store. Points can be earned on any transaction amount. Two points shall be awarded for every whole pound spent. Wetherells Department Store shall be entitled at any time to cancel points awarded if the relevant products to which such award relates are returned or cancelled for any reason and a refund of the purchase price is given or if the relevant products are exchanged for other products, unless such exchange is for products with an equivalent points value. Where the relevant products are exchanged for products of a lower points value Wetherells Department Store shall be entitled to cancel the balance of points between those originally collected and those collected in respect of the replacement products. The current redemption value of points is two points equals one penny. Wetherells Department Store reserves the right to vary the point's value.

Departments

Loyalty reward points are awarded and vouchers redeemable in most departments at Wetherells Department Store, but not currently Dorothy Perkins, Wallis, Toytown, Hairstyles, Beauty Rooms & Arches Coffee Lounge. Wetherells Department Store reserves the right to alter or amend these qualifying departments at any time.

Vouchers

Loyalty reward points will be converted into money off vouchers with the equivalent value and mailed twice per year to our loyalty account holder which can then be redeemed on many items at Wetherells Department Store.

Voucher terms and conditions and expiry dates will be shown at the time of issue.

Vouchers may not be redeemed in all departments, (please see the Departments heading for more details).

Vouchers may not be exchanged for cash and may not be transferred to any other party.

General

Loyalty accounts that remain dormant for more than 24 months may be cancelled by Wetherells Department Store and all points null and voided.

Please complete all sections and hand back to a Wetherells Sales Advisor

or return to:

Wetherells Department Store

The Crescent

Selby

North Yorkshire

YO8 4PD